

NEPC: Terms and Conditions of Sale

1. Interpretation

1.1 Definitions. In these Conditions, the following definitions apply: NEPC is North Eastern Powder Coating Limited. Business Day: a day (other than a Saturday, Sunday or public holiday) when banks in London are open for business. Conditions: the terms and conditions set out in this document as amended from time to time in accordance with condition 11.1. Contract: the contract between NEPC and the Customer for the sale and delivery of the Goods in accordance with these Conditions. Customer: the person or firm who purchases the Goods from NEPC. Delivery Location: the address in the United Kingdom set out in the Order or such other location as the parties may agree, NEPC. NEPC: NEPC a company registered in England and Wales with registration number 04628465, Force Majeure Event: has the meaning given in condition 10, Goods: the goods (or any part of them) set out in the Order, Order: the Customer's order for the Goods, Specification: any specification for the Goods, including any related plans and drawings agreed in writing by the Customer and NEPC, VAT: Value added tax 1.2 Construction. In these Conditions, the following rules apply: 1.2.1 A person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality). 1.2.2 A reference to a party includes its personal representatives, successors or permitted assigns. 1.2.3 A reference to a statute or statutory provision is a reference to such statute or provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted. 1.2.4 Any phrase introduced by the terms including, include, in particular or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms. 1.2.5 A reference to writing or written includes faxes and e-mails. 2. Basis of contract 2.1. These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing. 2.2 The Order constitutes an offer by the Customer to purchase the Goods in accordance with these Conditions. The Customer is responsible for ensuring that the terms of the Order and any applicable Specification are complete and accurate. 2.3 The Order shall be deemed to be accepted on the earliest of: 2.3.1 NEPC issuing a written acceptance of the Order; or 2.3.2 NEPC accepting the Order verbally; or 2.3.3 NEPC doing any act consistent with fulfilling the Order, at which point the Contract shall come into existence. 2.4 The Contract constitutes the entire agreement between the parties. The Customer acknowledges that it has not relied on any statement, promise or representation made or given by or on behalf of NEPC which is not set out in the Contract. 2.5 Any samples, drawings, descriptive matter, or advertising produced by NEPC and any descriptions or illustrations contained in catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Goods described in them. They shall not form part of the Contract or have any contractual force. 2.6 A quotation for the Goods given by NEPC shall not constitute an offer. A quotation shall only be valid for a period of 20 Business Days from its date of issue. 2.7 No cancellation of the contract shall be permitted unless agreed in writing by NEPC and the Customer.

3. Goods

3.1 To the extent that the Goods are to be manufactured in accordance with a Specification supplied by the Customer, the Customer shall indemnify NEPC against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other professional costs and expenses) suffered or incurred by NEPC in connection with any claim made against NEPC for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with NEPC's use of the Specification. This condition 3.1 shall survive termination of the Contract. 3.2 NEPC reserves the right to amend the Goods or any Specification if required by any applicable statutory or regulatory requirements.

4. Delivery

4.1 NEPC shall ensure that each delivery of the Goods is accompanied by an advice note which shows the delivery address, the invoice address, the despatch date and despatch method and all relevant Customer and NEPC references and the Goods to be delivered. 4.2 NEPC shall deliver the Goods to the Delivery Location. 4.3 Delivery of the Goods shall be completed on the arrival of the Goods at the Delivery Location. 4.4 Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. NEPC shall not be liable for any delay or failure in delivery of the Goods that is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods. 4.5 If the Customer postpones the date for delivery or fails to accept delivery of the Goods within three Business Days of NEPC notifying the Customer that the Goods are ready then, except where such failure or delay is caused by a Force Majeure Event: 4.5.1 delivery of the Goods shall be deemed to have been completed at 9.00am on the third Business Day after the day on which NEPC notified the Customer that the Goods were ready; and 4.5.2 NEPC shall store the Goods until delivery takes place and charge the Customer for all related costs and expenses (including insurance). 4.6 The Customer shall not be entitled to reject the Goods if NEPC delivers up to and including 10% more or less than the quantity of Goods ordered, but a pro rata adjustment shall be made to the Order invoice on receipt of notice from the Customer that the wrong quantity of Goods was delivered. 4.7 NEPC may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate Contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

5. Quality

5.1. NEPC warrants that on delivery the Goods shall: 5.1.1 conform in all material respects with their description and any applicable Specification; 5.1.2 be free from material defects; and 5.1.3 be of satisfactory quality (within the meaning of the Sale of Goods Act 1979); 5.2 Subject to condition 5.1, if: 5.2.1 the Customer gives notice in writing to NEPC within 7 days of delivery that some or all of the Goods do not comply with the warranty set out in condition 5.1; 5.2.2 NEPC is given a reasonable opportunity of examining such Goods; and 5.2.3 the Customer (if asked to do so by NEPC) returns such Goods to NEPC's place of business; NEPC shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full. 5.3 NEPC shall not be liable for the failure of any Goods to comply with the warranty set out in condition 5.1 in any of the following events: 5.3.1 the Customer makes any further use of such Goods after giving notice in accordance with condition 5.1; 5.3.2 the defect arises because the Customer failed to follow NEPC's oral or written instructions as to the storage, commissioning, installation, use and maintenance of the Goods or (if there are none) good trade practice regarding the same; 5.3.3 the defect arises as a result of NEPC following any drawing, design or Specification supplied by the Customer; 5.3.4 the Customer alters or repairs such Goods without the written consent of NEPC; 5.3.5 the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions; or 5.3.6 the Goods differ from their description or the Specification as a result of changes made to ensure they comply with applicable statutory or regulatory requirements. 5.2. Except as provided in this condition 5, NEPC shall have no liability to the Customer in respect of any failure of the Goods to comply with the warranty set out in condition 5.1. 5.5 NEPC gives no warranty that the Goods are fit for any purpose express or implied and the Customer shall be responsible for ensuring that the Goods and any equipment or materials supplied by the Customer are fit for purpose. 5.6 Except as set out in these Conditions, all warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the Contract. 5.7 These Conditions shall apply to any repaired or replacement Goods supplied by NEPC.

6. Title and risk

6.1. The risk in the Goods shall pass to the Customer on completion of delivery. 6.2 Title to the Goods shall not pass to the Customer until NEPC has received payment in full (in cash or cleared funds) for: 6.2.1 the Goods; and 6.2.2 any other goods or services that NEPC has supplied to the Customer in respect of which payment has become due. 6.3 Until title to the Goods has passed to the Customer, the Customer shall: 6.3.1 hold the Goods on a fiduciary basis as NEPC's bailee; 6.3.2 store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as NEPC's property; 6.3.3 not remove, deface or obscure any identifying mark or packaging on or relating to the Goods; 6.3.4 maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery; 6.3.5 notify NEPC immediately if it becomes subject to any of the events listed in condition 8.1; and 6.3.6 give NEPC such information relating to the Goods as NEPC may require from time to time, but the Customer shall be liable to pay NEPC for the Goods and may resell or use the Goods in the ordinary course of its business. 6.4 If before title to the Goods passes to the Customer the Customer becomes subject to any of the events listed in condition 8.1, or NEPC reasonably believes that any such event is about to happen and notifies the Customer accordingly, then, provided that the Goods have not been resold, or irrevocably incorporated into another product, and without limiting any other right or remedy NEPC may have, NEPC may at any time require the Customer to deliver up the Goods and, if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

7. Price and payment

7.1. The price of the Goods shall be the price set out in NEPC's published price list in force as at the date of delivery or as otherwise agreed in writing by NEPC and the Customer. 7.2 NEPC may, by giving notice to the Customer at any time before delivery, increase the price of the Goods to reflect any increase in the cost of the Goods that is due to: 7.2.1 any factor beyond NEPC's control (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs); 7.2.2 any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or 7.2.3 any delay caused by any instructions of the Customer or failure of the Customer to give NEPC adequate or accurate information or instructions. 7.3 The price of the Goods is ex works and exclusive of the costs and charges of packaging, insurance and transport of the Goods, which shall be invoiced to the Customer. 7.4 The price of the Goods is exclusive of amounts in respect of VAT. The Customer shall, on receipt of a valid VAT invoice, pay to NEPC such additional amounts in respect of VAT as are chargeable on the supply of the Goods. 7.5 NEPC may invoice the Customer for the Goods on or at any time after the Goods are ready for despatch. 7.6 The Customer shall pay the invoice in full and in cleared funds within 30 days of the date of the invoice. Payment shall be made to the bank account nominated in writing by NEPC. Time of payment is of the essence. 7.7 If the Customer fails to make any payment due to NEPC under the Contract by the due date for payment, then the Customer shall pay interest on the overdue amount at the rate of 8% per annum above HSBC's base lending rate from time to time. Such interest shall accrue on a daily basis from the due date until the date of actual payment of the overdue amount, whether before or after judgment. The Customer shall pay the interest together with the overdue amount. 7.8 The Customer shall pay all amounts due under the Contract in full without any deduction or withholding except as required by law and the Customer shall not be entitled to assert any credit, set-off or counterclaim against NEPC in order to justify withholding payment of any such amount in whole or in part. NEPC may at any time, without limiting any other rights or remedies it may have, set off any amount owing to it by the Customer against any amount payable by NEPC to the Customer. 7.9 The Customer shall indemnify NEPC against all costs and expenses arising out of any breach of the Contract by the Customer.

8. Customer's insolvency or incapacity

8.1. If the Customer becomes subject to any of the events listed in condition 8.1, or NEPC reasonably believes that the Customer is about to become subject to any of them and notifies the Customer accordingly, then, without limiting any other right or remedy NEPC may cancel or suspend all further deliveries under the Contract or under any other contract between the Customer and NEPC without incurring any liability to the Customer, and all outstanding sums in respect of Goods delivered to the Customer shall become immediately due. 8.2 For the purposes of condition 8.1, the relevant events are: 8.2.1 the Customer fails to pay any amount due under the Contract or suspends, or threatens to suspend, payment of its debts, or is unable to pay its debts as they fall due or admits inability to pay its debts, or (being a company) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986, or (being an individual) is deemed either unable to pay its debts or as having no reasonable prospect of so doing, in either case, within the meaning of section 268 of the Insolvency Act 1986, or (being a partnership) has any partner to whom any of the foregoing apply; 8.2.2 the Customer commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise or arrangement with its creditors; 8.2.3 (being a company) a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the Customer; 8.2.4 (being an individual) the Customer is the subject of a bankruptcy petition or order; 8.2.5 a creditor or encumbrance of the Customer attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of its assets and such attachment or process is not discharged within 14 days; 8.2.6 (being a company) an application is made to court, or an order is made, for the appointment of an administrator or if a notice of intention to appoint an administrator is given or if an administrator is appointed over the Customer; 8.2.7 (being a company) a floating charge holder over the Customer's assets has become entitled to appoint or has appointed an administrative receiver; 8.2.8 a person becomes entitled to appoint a receiver over the Customer's assets or a receiver is appointed over the Customer's assets; 8.2.9 any event occurs, or proceeding is taken, with respect to the Customer in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in condition 8.1 to condition 8.1 (inclusive); 8.2.10 the Customer suspends, threatens to suspend, ceases or threatens to cease to carry on all or substantially the whole of its business; 8.2.11 the Customer's financial position deteriorates to such an extent that in NEPC's opinion the Customer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy; and 8.2.12 (being an individual) the Customer dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his or her own affairs or becomes a patient under any mental health legislation. 8.3 Termination of the Contract, however arising, shall not affect any of the parties' rights and remedies that have accrued as at termination. Conditions which expressly or by implication survive termination of the Contract shall continue in full force and effect.

9. Limitation of liability

9.1. Nothing in these Conditions shall limit or exclude NEPC's liability for: 9.1.1 death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors (as applicable); or 9.1.2 fraud or fraudulent misrepresentation; or 9.1.3 breach of the terms implied by section 12 of the Sale of Goods Act 1979; or 9.1.4 defective products under the Consumer Protection Act 1987 9.2. Subject to condition 9.1: 9.2.1 NEPC shall not be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with

the Contract; and 9.2.2 NEPC's total liability to the Customer in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise shall not exceed the Contract price of the Goods.

10. Force majeure

10.1. Neither party shall be liable for any failure or delay in performing its obligations under the Contract to the extent that such failure or delay is caused by a Force Majeure Event. 10.2 A Force Majeure Event means any event beyond a party's reasonable control, which by its nature could not have been foreseen, or, if it could have been foreseen, was unavoidable, including strikes, lock-outs or other industrial disputes (whether involving its own workforce or a third party's), failure of energy sources or transport network, acts of God, war, terrorism, riot, civil commotion, interference by civil or military authorities, national or international calamity, armed conflict, malicious damage, breakdown of plant or machinery, nuclear, chemical or biological contamination, sonic boom, explosions, collapse of building structures, fires, floods, storms, earthquakes, loss at sea, epidemics or similar events, natural disasters or extreme adverse weather conditions, or default of suppliers or subcontractors. 10.3 If the Force Majeure Event prevents NEPC from complying with the Contract for more than five weeks, NEPC shall without limiting its other rights or remedies have the right to terminate the Contract immediately by giving written notice to the Customer.

11. General

11.1. Assignment and subcontracting. 11.1.1 NEPC may at any time assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract. 11.1.2 The Customer may not assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract without the prior written consent of NEPC. 11.2 Notices. 11.2.1 Any notice or other communication given to a party under or in connection with the Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other case) or such other address as that party may have specified to the other party in writing in accordance with this condition, and shall be delivered personally, sent by pre-paid first class post, recorded delivery, commercial courier, fax or e-mail. 11.2.2 A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in condition 11.1; if sent by pre-paid first class post or recorded delivery, at 9.00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by fax or e-mail, one Business Day after transmission. 11.2.3 The provisions of this condition shall not apply to the service of any proceedings or other documents in any legal action. 11.3 Severance. 11.3.1 If any court or competent authority finds that any provision of the Contract (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of the Contract shall not be affected. 11.3.2 If any invalid, unenforceable or illegal provision of the Contract would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable. 11.4 Waiver. A waiver of any right or remedy under the Contract is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. No failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it preclude or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy. 11.5 Third party rights. A person who is not a party to the Contract shall not have any rights under or in connection with it. 11.6 Variation. Except as set out in these Conditions, any variation to the Contract, including the introduction of any additional terms and conditions, shall only be binding when agreed in writing and signed by NEPC. 11.7 Confidentiality. The Customer shall keep confidential all secret and confidential information disclosed by NEPC from time to time. 11.8 Governing law and jurisdiction. The Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with, English law, and the parties irrevocably submit to the exclusive jurisdiction of the courts of England and Wales.

12. Powder coating continuation

12.1 The client should make a list & where possible take photographs of their parts before delivery of goods. Any special instructions to be made clear and in written form, we cannot accept verbal instructions. 12.2 Unless escorted by a member of staff no members of the public or sales representative are allowed into any part of the NEPC works premises, if you enter without permission it will be at your own risk. The receptionist is the only part of the building members of the public or visitors are permitted. Should you enter our production facility without telling a member of staff you may be asked to leave, any injury / loss will not be covered by our insurance. 12.3 Goods are left at owners or agents risk, damage and or theft will not be covered by NEPC. 12.4 All prices quoted are subject to addition of VAT at the ruling rate. 12.5 NEPC reserve the right to refuse work. 12.6 Notwithstanding that an order/job has been placed/received NEPC reserves the right to pass onto the purchaser/customer as an addition to the agreed price to be invoiced and paid in the same way any increase of materials or parts bought in by NEPC for use in connection with the order/job which comes into effect after the date of acceptance of the order. 12.7 Extra work may be required to complete the job to a satisfactory finish. NEPC would normally with permission of the client carry out such work; in the case where the client cannot be contacted then NEPC reserve the right to carry out such further work and the client will be charged to complete the said work to a good standard. 12.8 Shot blasting items will be at the risk of the client and NEPC, although every care is taken we cannot be held responsible for any loss or damage during this process. In some cases where the item or items are not suitable for blasting and /or parts that may be damaged that have not been removed by the client before work commences a verbal warning of the possible risks and general damage will be given and sign the job sheet or verbally agree to the work being carried out. This is totally at the client's risk. Shot blasting is an aggressive procedure. All parts not to be shot blasted should be removed by the client. 12.9 Unless otherwise stated transport delivery, delivery insurance and other further costs where applicable will be charged at cost. 12.10 All payments not received when payable will be considered overdue and remain payable by the customer together with the interest for late payment at 2% per month until payment. 12.11 Goods not collected or paid for after a period of six months and one day shall be offered for sale to a third party to recover any losses suffered by NEPC. Property of goods will not pass to the customer until the goods have been paid for in full together with any money and interest due. 12.12 The schedule despatch time is an estimate only and actual despatch may be earlier or later according to factors outside our control. 12.13 Risk for loss or damage to goods passes to the customer at the time of despatch/hand over. 12.14 Upon collection, we ask the client to check the goods and to make sure it is to their satisfaction. If the goods are not checked before leaving our premises then any fault found arising from transport or careless handling will not be rectified by NEPC. Damage can be repaired at the client's cost. 12.15 Warrantees/guarantees are non-transferable on sale of said items. Unless first agreed with NEPC. 12.16 On any claim, a sales invoice for said goods must be produced at the time of claim. 12.17 In cases when it is agreed that NEPC will arrange transport and/or delivery and/or insurance of the goods from despatch nominated by the customer, it shall be deemed to do so as the customers or agent and subject to its fulfilling its agency obligations shall have no liability towards the customer, in respect of such transport and insurance. In a case of disagreement NEPC will make every effort to correct any mistakes and insure that the client has been satisfied, however should no agreement be reached then we may agree to third party intervention. 12.18 It shall be the customer's responsibility to check goods upon collection / delivery and to notify NEPC within 24 hours of collection/delivery of any apparent defect or short delivery. 12.19 The customer shall keep the goods involved in the same state and place (subject to reasonable steps to protect them from harm) as at the time of the defect or short delivery was discovered until NEPC have made an inspection (which it will do as soon as reasonably possible) or waive its right of inspection. Any claim in respect of any matter not so notified or goods not kept shall be deemed to be waived. It shall further be the customers obligation to notify any such matter to the carrier. 12.20 NEPC reserves the right to make dispatches in instalments and the agreement constituted by the order shall be severable as to any such instalment. Delay in despatch or other default in any instalment shall not relieve the customer of his obligation to accept and pay for the balance of the order. 12.21 All parts must be checked by the customer prior to processing as there may be other unfound cracks within your parts which will not be our responsibility. This is for your safety. 12.22 We only make a visual check, NEPC cannot be held responsible for any failure of your items due to poor materials/ original manufacturing. This also includes cracks, poor welded joints, low grade manufacturers materials, warping under heat stress, internal corrosion where our process cannot be reached and applied. 12.23 We recommend that all oil seals, bearings, rubber bushes, plastic, or any other part not suitable for powder coating to be removed prior to dropping off work. NEPC is not responsible for any damage to the above parts; we also reserve the right to make extra charges to the client for removal of the above parts. NEPC does not refit any mechanical parts. 12.24 Oil, grease, petrol or any other liquid not removed at the time of dropping off and needs to be removed a charge will be made for removal and disposal if not advised at the time of quotation.

13. Guarantee / warranties:

13.1 NEPC only offer a guarantee / warrantee in line with manufactures terms and conditions if the following points are confirmed prior to quotation or clearly stated at the time of order: End use or environment is confirmed, design life requirement thus allowing the correct coating system and pre-treatment to be applied. This is subject to the terms and conditions available on our warranty document which is also available on request, warranties only apply if the customer is in position of a signed NEPC warranty certificate, some points are noted below:

- All parts must be cleaned at least once every two weeks using suitable cleaning materials, soft non-abrasive non silicon cleaners must be used. Using any other cleaners will render warranties null & void.
- The product/items will be cleaned with a good quality non-abrasive polishes as above
- Parts that need repair under our warrantee must be striped down to component parts, Dismantling / cost of removal of parts is not covered by our warrantee. Cost of refitting is not covered by our warranties.
- Damage by stone chips, impact of any kind, or third party repair work will null and void all agreements.
- Parts that cannot be reached by our process will not be covered, suitable measures should be carried out by the client to cover/ protect parts by using.. Wax oil of similar product should be employed.
- The use of chemicals or cleaners containing chemicals that damage paintwork will void any Guarantee / warrantee.
- NEPC reserve the right to allow an expert third party to inspect the goods and will stand by the decision made by the third party
- Client's instructions shall be recorded and noted on work sheets. Any change to any part of the work requested once started may lead to extra charges.
- Every care will be taken with clients products and NEPC will endeavour to carry out work to the client's satisfaction.
- Reckless use/ lack of maintenance/ cleaning of refurbished work will null & void any agreements made with NEPC and the client or agent, the product must be for its original purpose.

13.2 Customer notice Regarding alloy, cast & galvanised parts to be powder coated

- Please note, in some cases alloy parts that show signs of corrosion can lead to problems as follows.
- All corrosion must be removed by blast cleaning this will normally leave pitting where the corrosion has eaten into the substrate.
- Powder coating alone may not deal effectively with the scarring, although it will give a very good and long lasting protection.
- Extra labour and material costs. If the corrosion is to the point of being dire then we may refuse the work.
- Another option is to carry out two-pack work; however, this will be expensive due to the cost of labour and materials.
- Please also note that these problems are not immediately obvious at the time of presentation to us, if this is the case we will take steps to inform the client.
- Gassing out.
- In some cases, gassing out (release of gas from alloy parts under heat) can be a problem.
- This normally happens with older materials or poor castings or where corrosion has eaten into the base. There is no real remedy for this except to allow the product some time to degas under heat in our curing ovens, this does not always work and if this is the case the only alternative with this problem is to wet paint the product. Again, this will reflect in the costs, as the process can be labour intensive.
- If you choose to ignore this advice, NEPC will carry out the work at your own risk.

13.3 Warrantee will only be for a period of twelve months or at our discretion where gassing out has occurred. 13.4 Prices and or estimates do not include charges for any extra repair work necessary to complete the work to a reasonable standard. 13.5 We will contact you to explain should any of the above be the case with your work, and ask how you would like to proceed. 13.6 This document does not affect your legal statutory rights.

By entering into a contract with NEPC you automatically agree with the terms and conditions set out in this document.

This document is freely available on request or at <http://www.nepcltd.co.uk/resources>

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